

৪র্থ শিল্প বিপ্লবের সম্ভাব্য চ্যালেঞ্জ মোকাবেলায় জীবন বীমা কর্পোরেশনের কর্মপরিকল্পনাঃ

ক্রমিক	কর্মপরিকল্পনা	মেয়াদ			মন্তব্য
		স্বল্পমেয়াদী (০.৫-১ বছরের মধ্যে)	মধ্যমেয়াদী (১-২ বছরের মধ্যে)	দীর্ঘমেয়াদী (৩-৫ বছরের মধ্যে)	
১	System Generated/ Automated Notifications to Policy Holder	✓			<ul style="list-style-type: none"> Information about premium collection, installments, policy lapse, claim, maturity etc. will be known to the customer through system generated automated notification.
২	Policy Web Portal/Mobile Apps	✓			<ul style="list-style-type: none"> Using Policy Web Portal/Mobile Apps Policy Holder can get Client's own Policy Information The interested customer can choose a suitable product from the 34 products launched by the corporation for him or his loved ones at home through the e-service portal. The customer can collect his policy premium deposit receipt (e-receipt) from any location through the e-service portal. Customer can collect his tax rebate certificate from any place through e-service portal.
৩	JBC's own Premium Calculator (using this calculator client can get their approximate premium)	✓			<ul style="list-style-type: none"> The interested customer can calculate the approximate premium of choosing a suitable product from the 34 products launched by the corporation for him or his loved ones at home through the e-service portal.
৪	Cashless Salary and Pension Payment to JBC's Administrative and Development Employee and using Payment Gateway through different Banking Channel, MFS, e-Wallet etc.	✓			
৫	Cashless Commission Payment to Agent using Payment Gateway through	✓			

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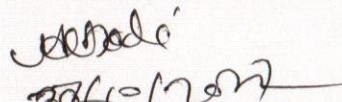
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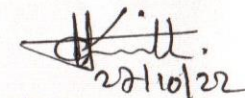
	different Banking Channel, MFS, e-Wallet etc.				
৬	Cashless Premium Receipt using Payment Gateway through different Banking Channel, MFS, e-Wallet etc.	✓			
৭	Cashless Claim Payment using Payment Gateway through different Banking Channel, MFS, e-Wallet etc.		✓		
৮	Establish Digital Attendance System	✓			
৯	Digital underwriting (Fully automated digital underwriting system has been incorporated following numerical rating system.)	✓			
১০	e-Insurance System (Core Business Software)	✓			
১১	Automated Claims Management	✓			• Arrangements for payment of all types of claims, survival benefit and maturity claim in an automated manner
১২	ICT Based Training Centre		✓		
১৩	Construct Well-Planned IT Infrastructure with Data Center (DC)		✓		
১৪	Established strong Physical and Cyber Security		✓		
১৫	Social Media Marketing/Publicity using chatbot implementation		✓		
১৬	Complaint Management System			✓	
১৭	Business Continuity Plan (BCP)/Disaster Recovery (DR) Plan			✓	
১৮	Customer Relationship Management (CRM)			✓	
১৯	Introduce Insurance Analytics and Business Intelligence			✓	


 মোঃ মেহেদী হাসান
 সিস্টেম এনালিস্ট
 আইসিটি ডিভিশন


 এটিএম নজরুল আলম
 এজিএম-টি/এ, ডিভিশন


 আবু আরিফুর রহমান
 সিনিয়র সিস্টেম এনালিস্ট
 আইসিটি ডিভিশন


 মোঃ লিয়াকত আলী খান
 ডেপুটি জেনারেল ম্যানেজার-গ্রুপ


 জেনারেল ম্যানেজার
 আইসিটি ডিভিশন